

J.W.W. ALLISON - YOUR INDEPENDENT COMMUNITY PHARMACY

It's the taking part...

It is with a heavy heart that I have to inform you that the NHS judges didn't award us the title of 'Best flu jabbers the country has ever seen' at the awards ceremony I mentioned last month. Apparently, everyone in the room was a winner but they never backed up that assertion with cut glass trophies for one and all.

Joking aside, we did get a nice mention and we were up against some massive NHS organisations, so I'm happy with what we are doing with regard to flu vaccinations every year. I think our nomination was a little short on management jargon for their liking, as our main strength was pretty much that we vaccinated lots of people. The winner apparently showed a strong positive outcome for all relevant stakeholders.

Do you get the message?

Our free text notification system has been really popular with patients and has also been useful to us when we want you to make some room on our shelves.

I've heard patients exclaiming that they'd even received a text whilst shopping in Aldi! However, some like to rub it in by saying that they received their text whilst having a coffee/pint in town and just wandered in when their social lives allowed. We do have the ability to get these texts to send at all hours of the day and night, so I'd be careful gloaters.

The system sends a text as soon as your prescription is labelled. The prescription then goes to myself or Angela to be checked. A patient (who shall remain nameless) took it as a challenge to see if they could get into the shop before the prescription had made its way from the computer to the pharmacist, let alone onto the shelf! On the whole, we won but we did chuckle when a family member said that we were the only ones who sent them texts, so they got a bit over excited whenever one landed.

Let them eat cake!

Occasionally, the shop descends into uncontrolled excitement with the staff running around wondering what to do next.

Of late, this could be due to one of the new pound coins being handed over but on this occasion the excitement stemmed from a bag being left behind in the shop. This is not the same kind of excitement you'd see at an airport or train station when an unidentified bag is abandoned but it's pretty heady stuff. It starts with a tentative: "Do you know who left this?", then someone looks in the bag to make a judgment based on its contents. Sometimes we hit the mother lode and it's a bag of fresh cakes that have been abandoned/left in our safe hands.

The bag is held on to for the rest of the day, if we can't ascertain who the owner is, the next day the disposal team moves in. I'd just like to say that we do not employ the same approach with car keys or purses etc.

I was a little on edge when the case of the woman who found a £20 note in a shop ended up with her in court being prosecuted for theft. The 'finders keepers' rule has been thrown into doubt to say the least but if it's a vanilla slice then I'd call it a calculated risk.

Nat Mitchell

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01900 822 292

Monday to Friday: 8.30am - 6.00pm and
Saturday: 8.30am - 4.00pm

CUSTOMER NOTICE

The changes to the prescription ordering process does not stop your prescription getting dispensed by us

Simply ask for it to be sent to Allison's



GOING SOMEWHERE EXOTIC?

We can now administer your travel vaccines* and antimalarials' including:

- Diphtheria Tetanus and Polio
- Hepatitis A and Hepatitis B
- Japanese Encephalitis
- Meningitis ACWY
- Rabies
- Tick Borne Encephalitis
- Typhoid

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PLEASE NOTE We also vaccinate against Meningitis B (from 5 years old) and Human Papilloma Virus (HPV).
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Vaccinations require a consultation with our trained pharmacist and some need to be started weeks before travelling. Please get in touch to arrange advice or an appointment. Vaccines can be expensive and require multiple doses, but we've already been told by patients who've used it that our service is both competitive and convenient.

**Please note that these are private services and are therefore chargeable. We are not yet a designated Yellow Fever centre.*

We are still offering **FREE NHS Health Checks** to eligible patients aged 40-74. Please get in touch to see if you qualify

FREE PRESCRIPTION COLLECTION AND DELIVERY AVAILABLE

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